# Cyber Alert<sup>SM</sup>

## Be Ready to Respond When a Cyber Incident Occurs





Cyber threats can occur within a moment's notice. If a threat can move that fast, then it's important that your response to an attack moves at the same pace. When cyber attacks occur, companies are faced with possible loss of income and identifiable information, as well as damage to reputation.

Chubb's Cyber Alert<sup>SM</sup> application provides U.S. and Canadian commercial cyber policyholders with comprehensive incident response services and resources should an incident occur. With Cyber Alert<sup>SM</sup>, you have efficient and immediate means to report information and receive assistance from Chubb's Incident Response Team.

### **Cyber Alert Features**

- 24/7 incident reporting via your mobile device
- Ability to view incident reporting history to further help coordinate response efforts
- Assistance from Chubb's Cyber Incident Response Team to help handle a cyber incident from initial intake all the way to post-review claims handling
- Ability to build a profile of relevant information, such as customer names

- and locations prior to an incident to save time post-incident
- Ability to submit additional files and photos to help in the assessment of an event
- Ability to use as a single individual or as part of a company-wide incident response plan

#### **How to Access**

Chubb cyber policyholders can download the Cyber Alert<sup>SM</sup> app from the Apple Store for iOS devices and the Android Store for Android devices.

After downloading the application, you can enroll via the Cyber Alert<sup>SM</sup> app.

Once enrollment is complete, commercial cyber policyholders can report a cyber incident by clicking the Report Incident button.

#### **Contact Us**

For more information, visit: www.chubb.com/ca, www.chubbcyberalert.com, or email us at cyberalertcanada@chubb.com.

