Medical Repatriations

Medical claims continue to top the number of claims recorded by Chubb in 2016 for Business Travel Insurance policies. When employees fall seriously ill or are badly injured on their business travels, a medical evacuation to the nearest centre of medical excellence or a repatriation back to their home country for further treatment is their best chance of a positive outcome. Chubb's 24-hour assistance partners enable business travelers to travel with confidence knowing that help is just a phone call away.

Here are four cases to show how Chubb has delivered emergency assistance in various countries.

Case 1:

Medical Repatriation from Greece to Malaysia **Total Cost: US\$137,000**



Letter of compliments received in appreciation of the assistance and quality of care rendered.

20 October



18 October A safe flight home and admitted to Johor Bahru's Regency Specialist Hospital.

24 September -10 October Monitoring and planning the Medical Repatriation.

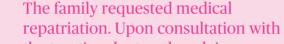


Case 2: Medical Repatriation from China to Singapore

Total Cost: US\$96,500

The insured's family deemed

the medical facility as inadequate to treat his bile duct blockage but decided not to transfer him due to his critical condition.



the treating doctor, the advice was not to fly the insured back immediately.

The Assistance Partner discussed with the insured's treating doctor

→ 14 October

and updated Chubb the next day.





The insured was immediately attended to when he arrived

21 October

at Singapore General Hospital.





medical repatriation.

plan from its Assistance

Partner the next day.

March

After a month to stabilize

his condition at Buenos Aires,

Chubb received an air

ambulance evacuation

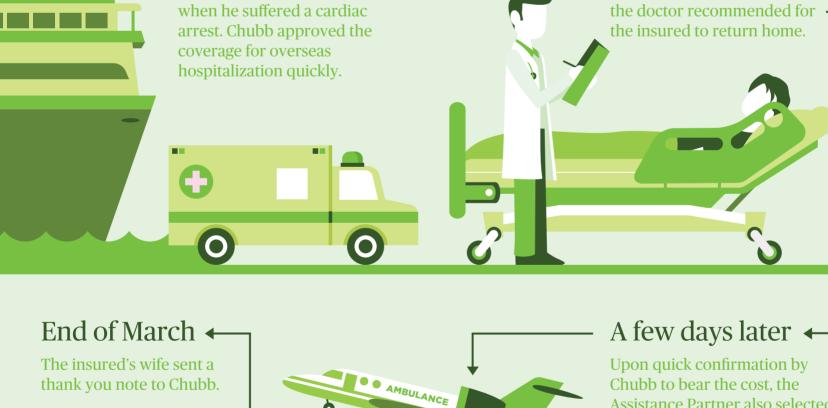


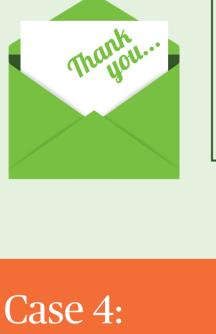
Medical Repatriation from Argentina to Australia **Total Cost: US\$412,000**

February

A director of a consulting

company was on a cruise







Chubb to bear the cost, the Assistance Partner also selected a suitable hospital in Australia

for the insured to be admitted immediately upon landing.



→ 27 February

After a discussion

with the hospital

Partner informed

27 February A broker called Chubb's Assistance Partner as one



of his clients suffered

fractures from a fall. The

28 February



doctors, the Assistance

Chubb of the need for

a medical repatriation.

of Singapore General Hospital.

at the Accident & Emergency

arranged with a doctor

to escort the insured.